

## MEDICAID SERVICE COORDINATION IS CHANGING

### WHAT YOU NEED TO KNOW AND THE STEPS TO MANAGED CARE

#### WHAT'S CHANGING:

- The Federal Government wants all agencies providing services to individuals with developmental disabilities to offer Conflict Free Case Management.
- As a result, all agencies that currently provide waiver services (including day habilitation, residential and community habilitation, among others) CANNOT also provide case management (what is currently called Medicaid Service Coordination services).

#### HOW WILL THAT AFFECT ME OR MY FAMILY:

- Adapt Community Network, along with many other agencies, has created a separate organization called **Care Design NY**, which will provide conflict free case management
- You will not have to do anything as you or your family member will be auto enrolled. Care Design, NY will make all efforts to maintain access to your current MSC.
- In addition to providing ongoing comprehensive case management, this organization will ready you and your family for managed care, which is coming and will be mandatory for all individuals with developmental disabilities.

#### WHAT IF I WANT MANAGED CARE NOW?

- If you or your family has **MEDICAID AND MEDICARE; OPWDD Waiver Eligible and over the age of 21**, you can go right to managed care with Partner's Health Plan (PHP). The ONLY managed care specifically designed for individuals with developmental disabilities.
- You will receive many benefits including:
  - Comprehensive medical oversight within a huge network of providers
  - Access to Durable Medical Equipment without the traditional prior approval process with Medicaid
  - Continued access to all services currently received or wanted through OPWDD
  - Have your feedback help to design the services to your family member

**FOR FURTHER INFORMATION, PLEASE CALL CAROL LINCOLN, ASSISTANT VICE PRESIDENT FOR MANAGED CARE AT 718-859-5420, EXT. 225**