
June 5, 2020

Dear Families and Friends,

I hope you are staying safe and healthy during these unprecedented times. ADAPT Community Network continues to evaluate the current circumstances in order to best meet the needs of those we support. We thank you for your patience and cooperation throughout the past few months, as I know adjusting to the new normal, has brought with it many changes to all of our general routines and daily living. I want to update you on our plans for the upcoming months, as we join with the rest of the region, following the guidance of Governor Cuomo as it relates to re-opening considerations.

As we all know, the risk of COVID-19 continues. Thankfully, the cases in the city are reducing, but we have a responsibility to do everything we can to limit anyone's exposure. In our residential programs, staff continue to be monitored each day before reporting to work (Their temperatures are being taken) and are provided the Personal Protective Equipment they need, so they remain safe and limit exposure. For now, the no visitor policy will stand in our residential programs, but as the weather improves, we can start to plan visits outdoors, adhering to guidance for social distancing and face coverings. We understand how difficult it is to not see your loved one in person for so long, and we are committed to enable you to do so. Thank you for your cooperation and understanding.

In accordance with the Mayor, our preschool and school age program locations are closed. Thanks to the creativity of the school staff, and your cooperation, we can provide education to our preschoolers and school age children virtually through Microsoft teams. It has been quite an adjustment for everyone, and your partnership in helping to create an alternative to the school building has been instrumental in our success. Over the next few weeks, staff from the school will be contacting you to get feedback about your experience with this transition, and your input as we continue to re-shape and enhance the curriculum.

Our Adult Day Program locations remain closed. Over the past few months, we have worked with you to develop and provide virtual opportunities for everyone to continue to participate in their preferred activities. We have created WACN, our own network, with a varied schedule of activities. Please join us one morning for **Wake Up ADAPT** daily at 10:00 am, our popular morning show using this link: <https://call.lifesizecloud.com/2878450> . We are building our virtual library and look forward to working with you to join Microsoft Teams, where all the program options are located. We are putting together a plan to re-open our centers, with some limitations

in accordance with safe practices and social distancing. Over the next few weeks, an ADAPT staff will be in touch with you to get your feedback on the activities we are offering currently, and your input as we continue to redesign how our services are delivered, and what specifically you want for your family member.

Our dedicated staff is doing a tremendous job providing supports to your loved ones. As we continue to look to the future, we want to work closely with all of you to plan a safe and meaningful way to support your family member and you. Please don't hesitate to reach out to your director or the Project Connect information line **(877-827-2666)** or email us at: ProjectConnect@adaptcommunitynetwork.org, so we can best support your needs.

I hope you follow us on our social media platforms @adaptwechange and our website, where you can get additional information about some of the exciting and innovative things happening in our programs and highlight some of our heroes.

I continue to wish you and your family well. Please take care and stay safe.

Sincerely,

Linda Laul
Chief Operating Officer